



Policies

Privacy Policy & End User License Agreement

NS Adamson Development and Consulting LLC · Last updated August 8, 2026

Privacy Policy

Last updated: August 8, 2026

This Privacy Policy explains how **NS Adamson Development and Consulting LLC** (“NS Adamson,” “we,” “us,” or “our”), the provider of the **BuildLedger** software service (the “Service”), collects, uses, discloses, and protects information in connection with the Service. BuildLedger is a project-management CRM that helps contractors and trades manage clients, quotes, jobs, change orders, expenses, invoicing, and payments, and that can synchronize accounting records with a customer’s **QuickBooks Online** company.

By using the Service, you agree to this Policy. If you do not agree, do not use the Service.

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1. Information We Collect

Information you provide

- **Account & business information** — names, email addresses, phone numbers, user roles, company name, address, logo, and login credentials of the businesses and users that use the Service.
- **Your customers' information** — information you enter about your own clients, such as their names, email addresses, phone numbers, project addresses, and job details, so that you can manage your projects and billing.
- **Financial & transaction data** — quotes, jobs, change orders, expenses, invoices, payment schedules, deposits, and related amounts.

Payment information

When you or your clients make a payment through the Service, payment card and bank-account details are collected and processed directly by our third-party payment processor through its secure, hosted tokenizer. **We do not receive or store full payment card numbers or full bank-account numbers.** We retain only transaction metadata such as amount, processing fee, payment method type, transaction status, and the processor's transaction identifiers.

QuickBooks Online data

If you connect a QuickBooks Online company, we access and store accounting data through Intuit's authorized API as described in [Section 3](#), together with the OAuth access/refresh tokens and QuickBooks record identifiers needed to perform the synchronization you request.

Information collected automatically

We collect limited technical and log information such as IP address, browser/device type, timestamps, and actions taken within the Service, used for security, auditing, troubleshooting, and improving the Service.

2. How We Use Information

- To provide, operate, secure, and maintain the Service and its features.
- To create and manage records (clients, quotes, jobs, invoices, payments) on your behalf.
- To process payments through our payment processor and to record the results.
- To synchronize invoices, payments, deposits, and customers with a connected QuickBooks Online company at your direction.
- To send transactional and service communications (for example, invoices, receipts, and notifications).
- To detect, prevent, and investigate fraud, abuse, security incidents, and technical issues, including maintaining an audit log of user actions.
- To comply with legal obligations and enforce our agreements.

We do **not** sell personal information, and we do not use it for advertising.

3. QuickBooks Online & Intuit Data

We access your QuickBooks Online data only after you explicitly authorize the connection through Intuit's OAuth 2.0 flow, and only to provide the accounting-sync features you request.

- **Scope.** The Service requests the QuickBooks Online Accounting scope. We create and update records such as customers, invoices, payments, credit memos, bank deposits, and adjusting journal entries that correspond to activity in BuildLedger.
- **Purpose limitation.** We use Intuit and QuickBooks data solely to provide the synchronization features to you. We do not use it for advertising, we do not sell it, and we do not share it except with the sub-processors and for the purposes described in this Policy.
- **Storage.** We securely store the OAuth tokens and the QuickBooks record identifiers required to keep BuildLedger and your QuickBooks company in sync.
- **Your control.** You may disconnect QuickBooks Online at any time from within the Service (Settings → QuickBooks). Upon disconnection we stop accessing your QuickBooks company and delete the stored connection tokens.
- **Compliance.** Our use of the Intuit Developer platform and QuickBooks Online data is subject to the Intuit Developer terms and applicable Intuit policies.

4. Payment Processing

Payments (credit/debit card and ACH bank transfer) are handled by our third-party payment processor. Card and bank details are entered into the processor's secure hosted fields and are tokenized by the processor; BuildLedger never receives the full card or bank-account number. Your use of payment features is also subject to the payment processor's terms and privacy

practices. Card surcharges, where applied, are disclosed at the time of payment in accordance with applicable law and card-network rules.

5. How We Share Information

We share information only as needed to operate the Service:

Recipient	Purpose
Intuit / QuickBooks Online	Accounting synchronization you authorize (customers, invoices, payments, deposits).
Payment processor	Processing card and ACH payments and returning transaction results.
Hosting & infrastructure providers	Running the Service and storing data securely.
Email delivery provider	Sending transactional messages such as invoices and receipts.
Legal / safety	When required by law, or to protect our rights, users, or the public.
Business transfer	In connection with a merger, acquisition, or sale of assets, subject to this Policy.

We do not sell or rent personal information to third parties.

6. Data Retention

We retain information for as long as your account is active and as needed to provide the Service, comply with our legal obligations, resolve disputes, and enforce our agreements. Business and financial records may be retained for the periods required by applicable tax and accounting laws. When data is no longer needed, we delete or de-identify it.

7. Data Security

We use reasonable administrative, technical, and organizational safeguards designed to protect information, including encryption of data in transit (HTTPS/TLS), authenticated and role-based access controls, credential hashing, audit logging, and least-privilege handling of third-party credentials and tokens. No method of transmission or storage is completely secure, and we cannot guarantee absolute security.

8. Your Rights & Choices

Depending on your location, you may have the right to access, correct, update, or delete personal information we hold about you, or to object to or restrict certain processing. Texas and other U.S. state residents may have additional rights under applicable state privacy laws. To

exercise these rights, contact us using the details in [Section 13](#). If you manage information about your own customers within the Service, you are the controller of that information and are responsible for handling your customers' requests; we will assist as your processor where required.

9. Disconnecting QuickBooks & Deleting Data

- You can disconnect QuickBooks Online at any time in Settings → QuickBooks; we then cease access and delete the stored connection tokens.
- You may request deletion of your account and associated data by contacting us, subject to legal retention obligations.

10. Children's Privacy

The Service is intended for businesses and is not directed to children under 13, and we do not knowingly collect personal information from children.

11. Location of Processing

The Service is operated from the United States. If you access it from outside the United States, you understand that your information will be processed in the United States, where data-protection laws may differ from those of your jurisdiction.

12. Changes to This Policy

We may update this Policy from time to time. When we do, we will revise the "Last updated" date above and, where appropriate, provide additional notice. Your continued use of the Service after changes take effect constitutes acceptance of the revised Policy.

13. Contact Us

If you have questions or requests regarding this Policy or your information, contact us at the details below.

End User License Agreement

Last updated: August 8, 2026

This End User License Agreement (“Agreement” or “Terms”) is a binding contract between you and the entity you represent (“you,” “Customer,” or “User”) and **NS Adamson Development and Consulting LLC** (“NS Adamson,” “we,” “us,” or “our”) governing your access to and use of the **BuildLedger** software service and any related applications, features, and documentation (collectively, the “Service”). By creating an account, accessing, or using the Service, you agree to these Terms. If you do not agree, do not use the Service.

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1. License Grant

Subject to your compliance with these Terms, NS Adamson grants you a limited, non-exclusive, non-transferable, non-sublicensable, revocable right to access and use the Service for your internal business purposes during the term of your subscription or authorized use.

2. Restrictions

You will not, and will not permit others to:

- copy, modify, translate, or create derivative works of the Service;
- reverse engineer, decompile, or disassemble the Service, except to the extent permitted by law;
- rent, lease, sell, sublicense, or provide the Service to third parties as a service bureau;
- circumvent or interfere with security, rate limits, or access controls;
- use the Service to violate any law or third-party right, or to transmit malicious code; or
- use the Service in a way that could damage, disable, or impair it or the data of other users.

3. Accounts & Responsibilities

You are responsible for maintaining the confidentiality of your account credentials, for all activity under your account, and for the accuracy and lawfulness of the data you enter, including information about your own clients. You must promptly notify us of any unauthorized use of your account.

4. Customer Data & Ownership

As between you and NS Adamson, you own the data you submit to the Service (“Customer Data”), including information about your clients, projects, and finances. You grant us a limited license to host, process, and transmit Customer Data solely to provide and support the Service, including synchronizing records with a QuickBooks Online company you connect and processing payments you initiate. Our handling of personal information is described in our [Privacy Policy](#).

5. Third-Party Services

The Service integrates with third-party services, including **Intuit QuickBooks Online** for accounting synchronization and a third-party **payment processor** for card and ACH payments. Your use of those services is governed by their respective terms and privacy policies, and you are responsible for complying with them, including Intuit’s terms applicable to your QuickBooks Online company. We are not responsible for third-party services, their availability, or their acts or omissions. QuickBooks and QuickBooks Online are trademarks of Intuit Inc.; BuildLedger is not endorsed by or affiliated with Intuit Inc.

6. Fees

Fees for the Service, if any, are as set out in the applicable order, subscription, or written agreement between you and NS Adamson. Payment-processing fees and card surcharges, where applicable, are disclosed at the time of the relevant transaction. Except as required by law or expressly agreed, fees are non-refundable.

7. Intellectual Property

The Service, including its software, design, and content (excluding Customer Data), is owned by NS Adamson and its licensors and is protected by intellectual-property laws. Except for the limited license granted above, no rights are granted to you. Any feedback you provide may be used by us without restriction or obligation.

8. Disclaimer of Warranties

THE SERVICE IS PROVIDED “AS IS” AND “AS AVAILABLE,” WITHOUT WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT. WE DO NOT WARRANT THAT THE SERVICE WILL BE

UNINTERRUPTED, ERROR-FREE, OR SECURE, OR THAT DATA SYNCHRONIZED TO QUICKBOOKS ONLINE OR PROCESSED THROUGH THE PAYMENT PROCESSOR WILL BE FREE OF ERRORS. YOU ARE RESPONSIBLE FOR REVIEWING YOUR ACCOUNTING RECORDS AND FOR VERIFYING THE ACCURACY OF SYNCHRONIZED DATA.

9. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, NS ADAMSON AND ITS OWNERS, MEMBERS, AND SUPPLIERS WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, OR FOR ANY LOSS OF PROFITS, REVENUE, DATA, OR GOODWILL, ARISING OUT OF OR RELATED TO THE SERVICE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. OUR TOTAL AGGREGATE LIABILITY ARISING OUT OF OR RELATED TO THESE TERMS OR THE SERVICE WILL NOT EXCEED THE GREATER OF (A) THE AMOUNTS YOU PAID TO US FOR THE SERVICE IN THE TWELVE (12) MONTHS PRECEDING THE EVENT GIVING RISE TO THE CLAIM, OR (B) ONE HUNDRED U.S. DOLLARS (US\$100).

10. Indemnification

You will defend, indemnify, and hold harmless NS Adamson from and against any claims, damages, liabilities, costs, and expenses (including reasonable attorneys' fees) arising out of or related to your Customer Data, your use of the Service, or your violation of these Terms or of any law or third-party right.

11. Term & Termination

These Terms apply while you use the Service. You may stop using the Service and disconnect any connected QuickBooks Online company at any time. We may suspend or terminate your access if you breach these Terms, if required by law, or upon discontinuation of the Service. Upon termination, your license ends; provisions that by their nature should survive (including Sections 4, 7-10, and 12-13) will survive. We will make Customer Data available for export or deletion as described in our [Privacy Policy](#), subject to legal retention requirements.

12. Governing Law

These Terms are governed by the laws of the **State of Texas**, without regard to its conflict-of-laws rules. The exclusive venue for any dispute not subject to arbitration or small-claims resolution will be the state or federal courts located in Texas, and you consent to their jurisdiction.

13. General

- **Entire agreement.** These Terms, together with the Privacy Policy and any order or written agreement, are the entire agreement between you and NS Adamson regarding the Service.
- **Changes.** We may modify these Terms; we will update the "Last updated" date and, where appropriate, provide notice. Continued use after changes take effect constitutes acceptance.
- **Severability & waiver.** If any provision is unenforceable, the remaining provisions remain in effect; our failure to enforce a provision is not a waiver.

- **Assignment.** You may not assign these Terms without our consent; we may assign them in connection with a merger, acquisition, or sale of assets.

14. Contact

Questions about these Terms may be directed to us using the details below.

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